CMSC 838S: Project Materials
Searching for Airline Tickets:
A Comparison of Tabular and Graphical Presentations

Subjective Survey

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Part A. Overall Reactions

1. frustrating satisfying
   1 2 3 4 5 6 7 8 9 NA

2. difficult easy
   1 2 3 4 5 6 7 8 9 NA

Part B. Screen

3. Characters on the computer screen

   hard to read easy to read
   1 2 3 4 5 6 7 8 9 NA

4. Screen layouts were helpful

   never always
   1 2 3 4 5 6 7 8 9 NA

Part C. Terminology

5. Use of terminology throughout system

   inconsistent consistent
   1 2 3 4 5 6 7 8 9 NA

6. Terminology relates well to the work you are doing?

   never always
   1 2 3 4 5 6 7 8 9 NA

Part D. Experiment

7. Instructions given for completing tasks

confusing clear
1 2 3 4 5 6 7 8 9 NA

8. Time given to perform tasks

inadequate adequate
1 2 3 4 5 6 7 8 9 NA