

# IT for UMD

Spring 2015

The Information Technology Newsletter for the University of Maryland

## Create Diagrams, Publications, and More with New UMD Services

UMD faculty, staff, and students, can now take advantage of two new Web-based services to help create flowcharts, newsletters, and more.



Lucidchart ([www.it.umd.edu/lucidchart](http://www.it.umd.edu/lucidchart)) enables you to create flowcharts, org charts, website wireframes, UML designs, mind maps, software prototypes, and many other types of diagrams.



Lucidpress ([www.it.umd.edu/lucidpress](http://www.it.umd.edu/lucidpress)) helps you to create documents, both print and digital, using drag-and-drop page layout and design tools.

Both programs are easy to navigate and have helpful advice and tips that make it easy to add a digital element to enhance your documents and publications. You can also work together with fellow colleagues or others in real time to develop these diagrams and publications, which makes the services especially helpful for collaborative projects. Lucidchart and Lucidpress are both available by using your UMD Directory ID and password.

If you need assistance with the new services, please contact the Help Desk by calling 301.405.1500, emailing [itsc@umd.edu](mailto:itsc@umd.edu), or visiting [www.helpdesk.umd.edu](http://www.helpdesk.umd.edu).

## DIT Launches One.UMD Service Delivery Platform

By Phyllis Dickerson Johnson

UMD partnered with rSmart and Internet2 to provide access to approximately 130 campus services in one location, from any computer or mobile device. With search and app-store-like features, the newly launched platform simplifies access to services ranging from class registration to email and replicates the communication capabilities and online shopping experiences people are accustomed to using. The central question of the cloud-based solution is “What would you like to do?” It offers university community members one-stop shopping for Web apps and services, the ability to personalize their view by picking favorites, opportunities to provide service feedback, including the option to rate UMD services with stars, and more.

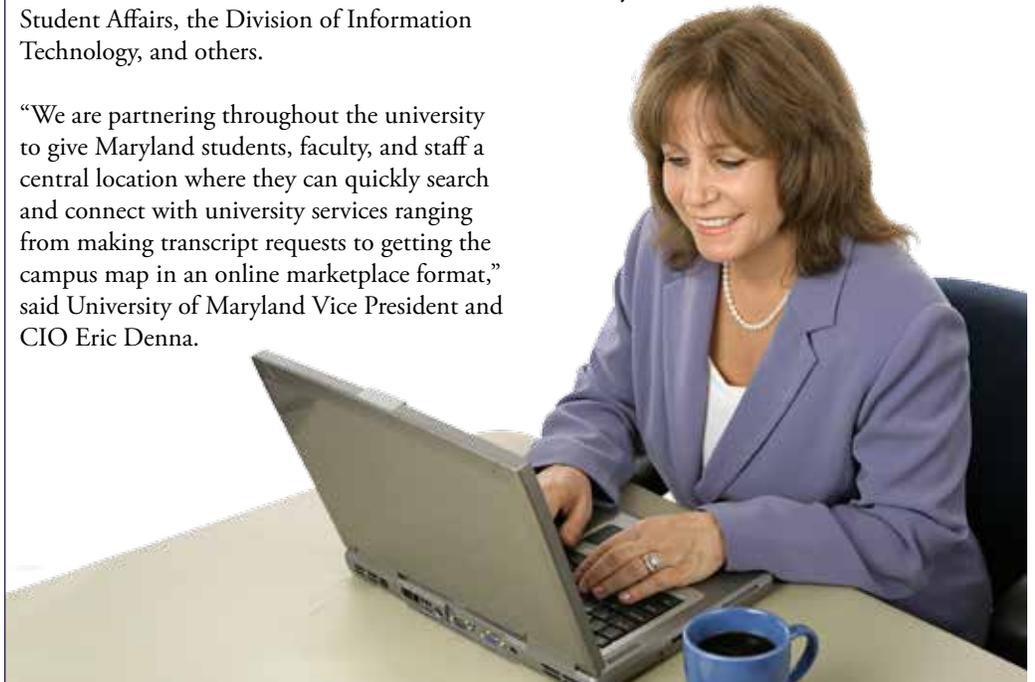
The new platform, One.UMD located at <http://one.umd.edu>, replaces the MyUMD portal and enhances access to university services provided by the Office of the Senior Vice President and Provost, the Division of Student Affairs, the Division of Information Technology, and others.

“We are partnering throughout the university to give Maryland students, faculty, and staff a central location where they can quickly search and connect with university services ranging from making transcript requests to getting the campus map in an online marketplace format,” said University of Maryland Vice President and CIO Eric Denna.

DIT will continue to work with UMD partners to include additional university services on the new platform. rSmart’s OneCampus is available to UMD and to all of Internet2’s higher education members as part of Internet2’s NET+ initiative.

As smartphone and tablet use continues to rise, the university needed an efficient way to organize its Web-based services. Now, UMD has the ability to collect valuable user feedback to help further strengthen university service offerings and the ways those services are delivered.

“One.UMD has the potential to transform how we deliver application services to our stakeholders,” said Dr. Denna. “The modern platform and search functionality will allow our campus community to quickly find and access a wide range of services and applications from any device,” Dr. Denna said.



## Tripti Sinha Elected Co-Chair of International Internet Group

By Phyllis Dickerson Johnson and Megan Speakes

UMD's Assistant Vice President and Deputy CIO for DIT, Tripti Sinha, has been elected co-chair of the Root Server System Advisory Committee (RSSAC) by its members effective January 1, 2015. Sinha was appointed to the RSSAC as the D-Root representative by the Internet Corporation for Assigned Names and Numbers (ICANN) Board of Directors. RSSAC advises the ICANN Board of Directors and community on the operation, administration, security, and integrity of the Internet's Domain Name System (DNS) root server system.



The Internet's DNS root server system is crucial to maintaining one global Internet. To reach a specific computer or person on the Internet, one must use a unique address — a name or number. The DNS basically is the Internet's underlying address book, and ICANN coordinates its unique identifiers around the world.

UMD, a long-time participant in ICANN, is responsible for operating D-Root, one of the Internet's 13 root name servers. Only 12 organizations worldwide operate this service for the entire Internet. Sinha's appointment is an opportunity to provide even greater higher education representation and participation in the worldwide management of critical Internet services and also illustrates UMD's leadership in the global IT community.

## Gartner Database Supports IT Research

University faculty, staff, and students can take advantage of the Gartner database when researching technology trends and information. The database is managed by The Gartner Group, a company of IT analysts and consultants, and includes real-world case studies, market analyses, statistics, and more.

To search the database, go to the University Libraries home page ([www.lib.umd.edu](http://www.lib.umd.edu)), click the "Find Databases" tab, and search for "Gartner" in the "Search Databases" box. You will need to use your Directory ID and password to access the data.

University community members have free access to the database thanks to a partnership of the Division of IT, the University Libraries, and the Robert H. Smith School of Business.

## Realize Your Ideas with Adobe Creative Cloud Apps

By Megan Speakes

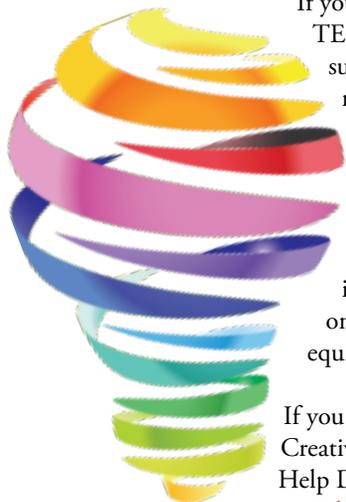
Do you need professional-level creative software? You can get Adobe Creative Cloud apps at no cost via TERPware, the university's software download website ([www.terpware.umd.edu](http://www.terpware.umd.edu)).

Adobe Creative Cloud allows you to access the latest versions of Adobe's most popular software titles. It offers more than 20 applications such as Photoshop, Illustrator, InDesign, Acrobat, Edge Animate, Muse, and Adobe's Touch Apps for mobile devices. Learn more by reading the UMD Adobe Creative Cloud FAQs at <http://kb.umd.edu/198541>.

If you have already activated your Creative Cloud subscription through TERPware, you will need to renew it annually. You can request a new subscription code through TERPware one year after your last one was requested. For instructions on requesting and redeeming a Creative Cloud subscription, please visit <http://kb.umd.edu/198547>.

If you have downloaded Adobe's Creative Suite 6 or any other downloadable Adobe software for individual use through TERPware, that software is expected to expire this summer. Adobe is ending support for downloadable and physical products to focus on its cloud subscription model. Creative Cloud gives you access to equivalent or updated versions of the expiring software.

If you have any questions or need help requesting or activating your Creative Cloud subscription or other TERPware software, contact the Help Desk by calling 301.405.1500, emailing [itsc@umd.edu](mailto:itsc@umd.edu), or visiting [www.helpdesk.umd.edu](http://www.helpdesk.umd.edu).



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**Eric Denna**, Vice President of Information Technology and Chief Information Officer  
University of Maryland

**Executive Editor:** Phyllis Dickerson Johnson

**Editor:** Megan Speakes

**Design and Layout:** Cheryl White

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